

# **Customer Case studies**

### **CUSTOMER summary**



Fruitways Marketing was established in 2000, and is a fresh fruit exporter as well as being a producer, packer and marketer of fresh apples and pears. They supply their products to retailers and wholesalers around the globe and pride themselves on delivering quality fresh fruit to their customers.

#### **KEY** questions

- When was Prophet installed at your company?
   6 years ago, for an industry version of something more sustainable for the future.
- Why did you join Prophet?
   They adapt to our business flow, are a user-friendly system and offer flexibility to help growth.
- What elements of Prophet do you use? QX.
- 4. How has Prophet benefited your company?
  By integrating information and intelligence efficiently with customers and packing stations in the fast-pace market.
- 5. Why is Prophet a long-term partner?
  We realized a few years ago we can't approach some of these things on our own, we find solutions together, they've been a good partner to us.



## **CUSTOMER** quote



Hendre, Carli, Zelde & Stephan

"We find solutions together." Stephan Viljoen – Supply Chain Manager

"We selected Prophet due to their agility and speed to fulfil our needs." Hendre Claassen – IT Manager

"Prophet understands our business and they can adapt to our needs."

Carli Mills – Sales Accountant

"Prophet is user-friendly and the flexibility allows us to grow." Zelde Kennedy - Logistics

## ACCOUNT manager quote

"I have been involved with Fruitways Marketing since 2012. I have regular contact with them to ensure that Prophet meets their expectations." *Rikus van Zyl* 

